

QUICK ASSISTANCE INDEX

ABANDONED AUTOS

On vacant lots or nuisance vehicle (DNS)286-2268
On Public Streets (DPW TOW DESK)286-8350

ANIMALS

Domestic, animal bites or rabies (DNS)286-2268
Bite from other animals (MHD)286-3624

ASBESTOS

Hazard Control (DNS)286-2268

BROKEN

Buildings in need of repair or board-up (DNS) .286-2268
Furnace (lack of heat) (DNS)286-2268
Street or traffic lights not working (DPW) . . .286-8282
Trees in streets or public right of way (DPW) .286-8282
Watermains (WTR)286-3710

BUILDINGS

Permits for buildings, fences & garages (DCD) 286-8211
Code Violations (DNS)286-2268

FOOD

Spoiled or unsanitary establishments (MHD) .286-3674

FLOODING

Basements or Streets (DPW)286-3427
Cleanup procedures (MHD)286-3674

GARBAGE

Commercial or Residential debris (DNS)286-2268
Missed collection (DPW)286-8282
Special Pickup (Bulky Items) (DPW)286-8282
In private yards or vacant lots (DNS)286-2268
In Streets or Alleys (DPW)286-8282

GRAFFITI

Referrals or Removal Assistance (DNS)286-8715
Vandals in the act of doing graffiti (MPD)911

HAZARDOUS & TOXIC MATERIALS

Contamination/Spills (MHD)286-3606
LEAD Poisoning/Paint Hazards (MHD)225-LEAD

LOANS

Home Rehab or Repair Assistance (DNS) . . .286-5608

NOISE

From Automobiles, People (MPD)935-4444
From Businesses or Buildings (DNS)286-2268

OVERGROWN

Brush, grass and weeds (DPW)286-8282

PERMITS & LICENSES

Building (DCD)286-8211
Business Licenses (DCD)286-8211
Occupancy (DCD)286-8211
Status (DCD)286-8211

PESTS

Rodents, roaches (DNS)286-2268

POLLUTION

Air Pollution/Water Quality (MHD)286-3606

PROPERTY

Ownership Information and Recording (DNS) .286-8569
Surveys and Microfilm Records (DCD)286-8211

SNOW REMOVAL

Access to Buildings (DNS)286-2268
Public Sidewalks (DPW)286-8282

ZONING

Requirements and information (DCD)286-8211



**For more complete City Departmental
information check the Internet at**

<http://www.milwaukee.gov>

Look under the listing for City Departments

Available at the DNS City Web Site:

- Ownership of Property
- Violation & Complaint Status
- Permit Status

Available at the Assessor's City Web Site:

- Building Specifications
- Assessments

Available at the DCD Development Center Web Site: (www.mkedcd.org/build)

- Builder Assistance Programs
- Permit forms and Applications
- Board of Zoning Appeals Info

Available at the Health Dept. City Web Site:

- Lead Poisoning Prevention Program Info
- Food Safety Information & Tips
- Air Quality (Indoor/Outdoor) Info
- Hazardous Materials



produced by the

**Department of
Neighborhood Services
841 N. Broadway Rm 104
Milwaukee Wi. 53202
(414) 286-3441**

CONTACTS FOR MILWAUKEE BUILDING AND PROPERTY OWNERS



WHERE TO CALL FOR SERVICE

PRIMARY AGENCIES

Dept. of Neighborhood Services-DNS
286-2268

Department of Public Works-DPW
286-8282

Development Center-DCD
286-8211

Police Department-MPD
933-4444

Health Department-MHD
286-3606

(Specific listings inside!)



Call 286-2268 if you need the **Department of Neighborhood Services (DNS)** to assist with the following:

- Graffiti removal
- Buildings or apartments in poor condition that need maintenance
- Animals that bite, constantly make too much noise, run loose or create litter problems
- Litter, tires, junk cars or junk that need to be removed from occupied or vacant lots
- Rats, mice or cockroaches that are a problem at a specific property or area of the neighborhood
- Loan or grant assistance to fix up your apartment building or home (286-5618)



Call 286-8282 if you need the **Department of Public Works (DPW)** to assist with the following:

- Garbage collection or recycling services that are causing problems
- Special pick-up of large items that will not fit in the garbage container
- Street lights that are damaged or burned out and need repair
- Street conditions such as pot holes or broken water mains that need attention
- Trees along the street that need trimming or have been damaged



Call 286-8211 if you need the **Department of City Development (DCD)** to assist with the following:

- Permits for construction on your property, or to find out if permits are needed or have been issued for a project in your neighborhood
- Zoning questions about your property or for other properties in your neighborhood
- Microfilm property records including property surveys



Call 933-4444 if you need the **Police Department (MPD)** to assist with the following:

- Noisy neighbors who disturb the peace with loud music, regularly beep car horns or host loud parties
- Gang or drug houses in your neighborhood (call Community Against Pushers' drug hotline if you do not want to give your name)
Community Against Pushers
643-1968
- Crime prevention activities such as creating a block club or learning how to make your home more secure (Crime Prevention 935-7905)
- If you observe any act of vandalism, like graffiti or other crimes in progress DIAL 911



Call 286-3606 if you need the **Health Department (MHD)** to assist with the following:

- Hazardous and toxic material spills or release on residential or commercial property.
- Indoor or outdoor air pollution including emission of offensive odors from business or industry
- Pollution of lakes, rivers or streams including public beaches. Testing of drinking water.
- Sanitation and food handling in restaurants and retail food stores including report and investigation of suspected foodborne illness. (286-3674)
- Childhood lead poisoning due to lead-based paint on residential property. (225-LEAD)
- Other medical or health needs 286-3521



Call 286-3710 if you need the **Water Department (WTR)** to assist with the following:

- Broken water mains or shut off service
- Sewer backup or contamination from sewer problems (286-3427)
- Open hydrants (Police 933-4444)
- Flood cleanup procedures (Milwaukee County 278-4709) (Milwaukee Health Dept. 286-3674)